CLASS SPECIFICATION County of Fairfax, Virginia

<u>CLASS CODE</u>: 3434 <u>TITLE</u>: LIBRARY ASSISTANT I <u>GRADE</u>: S-13

DEFINITION:

Under the general supervision of a professional librarian, performs paraprofessional library duties in one of the following areas:

In a regional library, serves as assistant page supervisor or associate circulation manager; In a community library, serves as assistant circulation manager/page supervisor or reader's advisor;

In the Access Services Department, serves as reader's advisor or Access Services information assistant:

In the Collection Management and Acquisitions Department, provides selection support to the librarian selecting juvenile materials and periodicals;

In the Cataloging Department, supervises the preparation/updating of catalog records; and performs related work as required.

DISTINGUISHING CHARACTERISTICS OF THE CLASS:

In the Library Operations Division, positions in this class utilize a detailed knowledge of library operating procedures to assist in supervising a large Library Page staff, supervise support staff in a small department, or provide extensive reader's advisory services at the circulation desk of a community library.

In the Access Services Department, positions in this class utilize a detailed knowledge of available library services to serve elderly, disabled, and/or institutionalized patrons and to provide extensive reader's advisory assistance.

In the Public Services Support Division, positions in this class perform duties requiring a detailed knowledge of library technical procedures.

ILLUSTRATIVE DUTIES:

In the Circulation Department

Manages a regional library's Circulation Department on Sundays;

Interviews, selects, trains, and supervises Library Aides working on Sundays;

Resolves circulation problems and patron complaints, using independent judgement within broad guidelines;

Schedules staff and volunteers and allocates work assignments;

Selects, trains, and supervises Library Pages and volunteers;

In the absence of other circulation managers(s), serves as person-in-charge of the Circulation Department;

Provides extensive reader's advisory services at the circulation desk;

May design and create displays to increase the number of items borrowed by library users.

Access Services Department

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Coordinates reader's advisory activities and services for users of Access Services, including homebound patrons and Talking Books users;

Provides active reader's advisory assistance to Access Services patrons of all ages;

Selects books for homebound patrons and prepares rotating collections for groups of patrons;

Assists patrons with information needs, making appropriate referrals for information not readily available:

Maintains familiarity with adaptive equipment for patrons with disabilities and instructs patrons in its use;

Operates automated circulation systems for Talking Books and the Library;

Presents orientation tours to individuals and groups of patrons or potential patrons.

Collection Management Department

Searches professional journals and reviewing publications and checks Inlex for holdings;

Searches Books In Print+ for item availability and print status, and produces screen prints;

Keeps professional reviewing resources in chronological order;

Assigns gift and transfer materials to branches according to pre-selected criteria;

Proofs order forms and checks for inaccuracies;

Oversees the work of volunteers when their primary supervisor is not available;

Does initial searching of patron-generated Please Consider cards in Inlex, selected data bases, and Internet sites;

Searches Internet sites and selected data bases on an as-needed basis;

Answers office telephones when receptionist is not available;

Modifies/deletes existing item records in Inlex;

Calculates prices and quantities of materials as needed by selectors.

Cataloging Department

Supervises/participates in the preparation and updating of permanent catalog records;

Updates bibliographic and Library holdings data on a computer terminal;

Using a personal computer, prints cataloging information onto labels for a variety of library materials.

In each functional area

Communicates and interprets Library policies/procedures for staff and the public;

Promotes Library and County services and programs;

Prepares statistical reports and special reports as required;

Participates in establishing goals and objectives for a branch or department;

Operates a personal computer and peripherals.

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REQUIRED KNOWLEDGE, SKILLS AND ABILITIES:

Knowledge of library policies and procedures, particularly those concerning the library program or technical activity to which assigned;

Ability to operate computer, microform, facsimile, vendcard and copier equipment;

Ability to evaluate procedures and recommend improvements;

Ability to analyze problems and recommend solutions;

Ability to effectively supervise others;

Ability to index and file accurately;

Ability to effectively participate in library programs;

Ability to establish/maintain good working relationships with others;

Ability to exercise tact, good judgement, and initiative;

Ability to communicate effectively, both orally and in writing;

Ability to work independently within established policies, procedures, and guidelines.

EMPLOYMENT STANDARDS:

Any combination of education, experience, and training equivalent to:

High school graduation or possession of a G.E.D. issued by a state department of education; PLUS

Two years of library experience, including one year of experience performing duties comparable to Library Aide.

CERTIFICATES AND LICENSES REQUIRED:

Depending on area of assignment, an employee may be required to possess a valid Motor Vehicle Driver's License, or obtain one within three months of appointment.

REVISED: March 16, 1999 REVISED: October 3, 1994 REVISED: April 22, 1985